

Patrick Spike (Clifford Patrick James Spike)

Personal Information

Born: October 24, 1966
34363 E Columbia Ave. Scappoose, OR 97056 - 503.248.1067 – <http://www.patrickspike.com> - patrick.spike@gmail.com

Education

Humboldt State University – Arcata, CA - Fall 1996- Spring 1999 Suma Cum Laude MFA degree in Theatre - Directing
Western Washington University – Bellingham, WA – Summer 93 - Fall 95, Magna Cum Laude BA - Theatre Arts/Directing
Monterey Peninsula College – Monterey, CA Matriculating Summer 89 - Summer 93, Studies in Theatre Arts
Pierce College – Steilacoom, WA - Fall 1987 - Winter 1988, General studies
University of Puget Sound – Tacoma, WA - Attended Fall 1985 - Spring 1987, Psychology and Theatre
Woodrow Wilson High School – Tacoma, WA Grad. 1985, (top 10%)

Skills

Strong ability to see the big picture and anticipate needs in order to prevent issues before they become problems. Highly organized, thinking creatively, conceptually, and beyond normal parameters and ways of doing. Strong communication and interpersonal skills. Ability to multi-task and motivate others to perform as a team, often exceeding their own self-expectations.

Work Experience

October 2006 – July 2020 **Neon One (Acquired Arts People) – Technical and Product Support Specialist**
Technical Support Specialist - Rejoined the support staff to work directly with clients toward their success using the system.

Marketing Director - As of 3/17, I shifted roles in the company to now apply my marketing and communications skills toward development of a new marketing department and related processes. I oversaw and developed our online presence, social media and other marketing efforts, working closely with our sales team.

Product Manager & System Expert, bridging between our clients, clients services and sales teams and our technical development team, I track, research, prioritize and guide development on all front facing aspects of the system. I coordinate directly with the General Manager and owners on prioritization of projects and function as produce owner in a development sense.

Director of Client Services, heading the department responsible for setup, training and ongoing support of our clients who consist primarily of performing arts organizations. Additionally functioned as the expert for the company on patron management and ticketing systems, advising the developers for new functionality, consulted with client organizations on best practices for performing arts administration and taught classes on a variety of subjects including marketing, development/ fundraising, management and administration and more.

Neon One LLC, 4545 N Ravenswood Ave, Chicago, IL 60640 - (312) 513-1984; Kanupriya Chaudhary, HR

January 2000 - October 2006 **Portland Center Stage Director of Information Technology and Resources** CIO for the company in charge of all technology and resources including computer network, hardware, software, telephone systems, ticketing systems, etc. Member of the executive staff "leadership team" working with the other directors toward strategic planning and execution of policies and practices to meet company goals and support the overall work of the theatre. Network and Database Administration. Hardware&Software installation, acquisition. Tessitura and Prologue ticketing softwares 1111 SW Broadway Portland OR 97205 - (503)248-6309; Ruth Walkowski

August 1999 - January 2000 **Portland Center Stage Artistic-Production Assistant/Company Management** Database Creation and Administration, oversaw budgets, schedules, etc. 1111 SW Broadway Portland OR 97205 - (503)248-6309; Rose Riordan

April 1997 - August 1999 **Redwood Arts Project (The California Arts Project) Office Manager** Web design, Desktop Publishing, Bookkeeping, Grant Administration HSU - House 99 Arcata CA 95521 - (707)443-6821; Bonnie Tillotson

December 1997 - present **College of the Redwoods Class Instructor - Theatre Production classes** Arts & Humanities Division 7351 Tompkins Hill Rd. Eureka CA 95501-9300 - (707)476-4301; Lea Mills

August 96 - Dec 98 **Graduate Student Humboldt State University** - continued contract work as theatre artist **Encore Entertainment Video&Sales Clerk/Customer Svc. Rep.**

December 1995 - August 1996 **Encore Video and Music** Sehome Village Shopping Center Bellingham WA 98225 - (360)676-0767; Pat Wolken Manager

January 1995 - August 1996 **Video Extreme Video Clerk/Cust Svc Rep** 1012 W. Holly Bellingham WA 98225 (360)647-7811; J. E Owner

July 1995 - July 1996 **Bellingham Theatre Guild Pub. Coord./Board of Dir.** 1600 H Street Bellingham WA 98225; G. Scarpino Sr. Pres.

June 1993 - Fall 1995 **Student at Western Washington University** - continued freelance photography and theatre work.

Nov. 1992 - June 1993 **Theater Producer and Freelance Photographer**

Oct. 1990 - Nov. 1992 **Yellow Cab Company Ind. Contractor/Driver** Taxi-driver/chauffeur permit in Monterey, Carmel, and Seaside CA

Jan. 1990 - Oct. 1990 **Keith Wood Agency Ind. Contractor/Agent** CA Lic. Insurance Agent; Rep. - Am. Health Care Advisory Assoc.

May 1989 - Dec. 1989 **Expressly Portraits Assistant Mgr/Portrait Spec.** Capitola Mall, 1855 41st Ave., Capitola CA 95010; J. Hayes

July 1987 - Apr. 1989 **Mailmedia, Inc. Production Manager/Customer Svc Mgr** Fife/Tacoma WA - (253)572-6042; D. Irwin, Owner

Further references available upon request.